

Dear Retailwink Customers,

RETURN FORM

We hope that your purchase will bring many hours of enjoyment. We guarantee all **Petalwink™** merchandise unconditionally. If you are not completely delighted with your purchase, please return it for a prompt exchange, credit, or refund of the product purchase price.

If you have any questions about returning items, please send us an e-mail at threetreesinc@hotmail.com.

If you wish to return an item, please follow these instructions.

- (1) Complete steps 1-3 below. Provide an address for refund or replacement shipment in the space provided (if applicable).
- (2) Pack this form, along with your items, securely in a corrugate box. Cut out the return address label on the right and affix it to your package.
- (3) Ship your package to us via UPS, FedEx or insured U.S. Mail for your protection.

Sorry we cannot accept COD packages.

1 I AM RETURNING

(USE THE SHADED REASON CODE LIST IN THE NEXT COLUMN TO DETERMINE REASON CODE)

QTY	PRODUCT CODE	PRODUCT NAME	COLOR	SIZE	REASON CODE	PRICE

RETURN TOTAL ()

2 I AM ORDERING

QTY	PRODUCT CODE	PRODUCT NAME	COLOR	SIZE	PRICE

ORDER TOTAL ()

3 PAYMENTS (Complete only if balance due to Three Trees, Inc.)

Enclose your payment(s) as indicated below.
 Make checks payable to: Three Trees, Inc.
 Do not send cash.

RETURN TOTAL	()
ORDER TOTAL	
SUBTOTAL	
SHIPPING & HANDLING <small>(SEE WEBSITE FOR COSTS)</small>	
SALES TAX	
BALANCE U.S. CURRENCY ONLY	



PetalwinktheFairy.com™

Returns Department
 3801 Lloyd King Drive
 O'Fallon, MO 63368

RETURN REASONS

SERVICE

- 01 Arrived too late
- 02 Wrong item shipped
- 03 Component of item missing
- 04 Item missing
- 05 Poorly packaged/
contents damaged
- 06 Damaged by carrier

FIT/SIZING

- | | |
|-----------|---------------------|
| TOO SMALL | TOO LARGE |
| 30 | 40 Crotch |
| 31 | 41 Chest |
| 32 | 42 Waist |
| 33 | 43 Sleeve length |
| 34 | 44 Across shoulders |
| 35 | 45 Neck |
| 36 | 46 Garment length |
| 37 | 47 Hip |
| 38 | 48 Overall |

QUALITY

- 11 Manufacturing defect
- 12 Too expensive
- 13 Not as pictured
- 14 Not as described
- 15 Garment fabric
- 16 Dislike color
- 17 Color faded or bled
- 18 Quality expectation not met

OTHER REASONS

- 61 Duplicate gift
- 62 Changed mind
- 63 Inappropriate for child's age
- 64 Ordered in error
- 65 Related to return of other item
- 66 Purchased wrong size
- 71 Other

ADDRESS FOR REFUND OR REPLACEMENT SHIPMENT

NAME _____

ADDRESS _____

CITY _____ STATE, ZIP _____

DAYTIME PHONE _____

↓ If balance is due to customer:

REFUND CHECK	If your order was paid for by check, money order, or gift certificate, or was a gift, a refund check will be generated and sent to the address you indicate above.
CREDIT CARD CREDIT	If your order was a credit card purchase, a credit will be sent to your credit card company. Please allow up to 2 billing cycles for the credit to appear on your statement.